

# Case Management



Available to all AultCare members at no additional cost, Case Management can help you navigate through the complex healthcare system. The Case Management program promotes quality and cost-effective outcomes through assessment, planning, coordination, education and referral.

AultCare is pleased to offer a team of knowledgeable registered nurses and licensed social workers to assist you. Our Case Managers will help you get the care, information and community services you need.

## You may benefit from Case Management if:

- ✓ You are in need of a transplant
- ✓ You have a new cancer diagnosis
- ✓ You are experiencing complex medical issues
- ✓ You have experienced a major trauma
- ✓ You require care from out-of-network providers



### Telephonic Support

You have access to telephonic support with a Case Manager to help you navigate through healthcare complexities.



### Assistance with Referrals

We can provide assistance with referrals to specialists or community agencies.



### Educational Materials and Resources

We have educational materials and resources available to provide you with the information you need for quality care.



### Maximize Plan Advantages

Our team can help you maximize your health plan advantages so you can receive high quality, affordable care.

## Contact Us

330-363-6360 or 1-800-344-8858

[www.aultcare.com](http://www.aultcare.com)