AULTCARE

YOUR ONLINE ACCOUNT

AultCare's online portal features an updated look and easy to access resources to enhance your experience and provide the tools you need to take an active role in your healthcare.

Follow these steps to login to your account:

1 Select **Account Login** on the homepage of www.aultcare.com.

2 Based on your account type (member, employer, provider, broker, or vendor), select the corresponding login button from the drop down menu.

3 If you are an existing AultCare member, you will need to register for a new account regardless if you had an account on our old platform. You can use the same username when you register, but you may need to update your password.

4 All new AultCare members will need to register for an online account.

Accumulators (My Costs) > View your out of pocket and deductible spend	**My Policy >** View information about your policy	**My Claims >** Check claim status, what's been paid and what you may owe for services
My ID Card > View, print, and request a copy of your ID Card	**Medical Cost Estimator >** Get an estimate of what your expenses would be for a variety of in-network services and procedures.	**Provider Search >** Find an in-network provider

Features available on your online account:

My Costs – Accumulator information for easy-to-read calculations of deductibles and out-of-pocket costs.

My Policy – Information regarding your policy and plan benefits.

My Claims – Information regarding claims, including claim status, payments, and owed payments. Use this feature to also find Explanation of Benefit information for each claim.

My ID Card – Access to your member ID card. Through this feature, member ID cards can be downloaded, printed, or sent via postal mail.

Medical Cost Estimator – Review an estimate of expenses for in-network services and procedures.

Provider Search – Use our online directory to find an in-network provider.

A compilation of other resources are available on the platform but vary dependent on your plan.
- Pharmacy Benefit Manager*
- HealthEquity*
- Other Coverage Information
- Explanation of Benefits FAQ

*If applicable

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