



Mondays with Mike

AULTCARE

MONDAY TUE

The Aultman Leadership Promise – A test we need to ACE!

In most card games, the Ace becomes a “power card,” or a high priority card. It can even be used as a wild card in some games. Well, we won’t actually be playing cards in this edition, but we will use the notion of the Ace being a card of strength.

The Aultman Leadership Team, along with AultCare and Aultman College, provided input on what key relationship qualities and skills are necessary to engage and nurture a work team. It is known as the Aultman Leadership Promise. The acronym ACE was applied so that we can quickly reference this guide. It is also spot-on for nurturing relationships at home, in the classroom, at booster meetings, and so on. Replace the words employee and staff with spouse, child, teammate, etc., as you read the promise.

Enjoy this promise, and while doing so, see if you can “ACE” your next relationship test by playing your “power card” as often as possible.

Act

- Meet with your staff monthly – and on all shifts
- Have respectful two-way communication – hold yourself and others accountable
- Smile and say hello – to EVERYONE!

Communicate

Say thank-you – and be specific about what for! Show your appreciation in a variety of ways

Share information – huddles, newsletters, email, etc.

Vibe positivity and respect always – in your tone and in your actions

Engage

Get to know your employees – talk to them and learn more about them

Include your employees in change initiatives

Be empathetic and understanding – show genuine concern and care

Have a great week!

