

TRANSITIONING TO AULTCARE

AultCare's Utilization Management Department consists of registered and licensed practical nurses who are equipped with the skill set and knowledge to assist you with your transition to your new health plan. Additionally, our department works closely with AultCare's Medical Director; a practicing physician. The Medical Director assists our department with questions and healthcare advice.

TRANSITION PROCESS



Our Utilization Management Department offers a Transition Nurse available to help you in obtaining the best benefits from your plan as you transition into the AultCare network.

In some cases, special situations may arise and require you to continue seeing your current provider. Utilization Management will work with you and your provider to begin the transition period to an AultCare provider when it is most appropriate.

As you begin your transition to AultCare, it is important to notify our staff of any possible challenges you may have with your or any dependent's healthcare.

NEED ASSISTANCE?



If you or a dependent need assistance with anything from the list below, please contact AultCare and request to speak with the Utilization Management Transition Nurse as soon as possible.

- » Cancer
- » Chronic Obstructive Pulmonary Disease (COPD)
- » Depression
- » Diabetes
- » Durable Medical Equipment (Already approved or receiving)
- » Heart Disease
- » Home Health Services
- » Mental Health Conditions
- » Ongoing Care/Treatment
- » Pregnancy
- » Surgery (Already scheduled)
- » Transplant (Organ or Bone Marrow)

CONTACT US

330-363-6360 | 1-800-344-8858

www.aultcare.com